

**7c REFERRAL FROM OVERVIEW AND SCRUTINY COMMITTEE: 19 JANUARY 2021 – PROPOSED AMENDMENTS TO PERFORMANCE MANAGEMENT MEASURES FOR 20/21**

*NB: To be considered with Item 13*

**RECOMMENDED TO CABINET:**

- (1) That Cabinet considers and formally approves the proposed amendments to the PIs and any associated targets that will continue to be monitored throughout 2020/2021 by Overview & Scrutiny;
- (2) That Cabinet consider instigating a “reporting only” figure of those viewing Council meetings on YouTube in order to gauge public engagement with virtual meetings.

**REASON FOR DECISION:** To ensure that Performance Monitoring is effective and reflects the current national situation.

The Leader of the Council presented the report entitled Mid-Year Amendments to Performance Monitoring Targets for 2020/21.

He advised that two amendments were proposed being:

MI LI015 - Number of Visits to Leisure Facilities

- It was proposed to reduce the target from 1,530,000 to 205,440.
- This target was set with the assumption that the centres will reopen in March 2021.
- If the facilities did not reopen in March the target would be reduced to 162,950.

REG3 - Percentage of Environmental Health Programmed Inspections Completed

- It was proposed that the current target of 95.0% be deleted
- Given the current resource commitment to the pandemic and future commitments to the EU transition this PI would be for reporting purposes only.

The following Members took part in the debate:

- Councillor David Levett;
- Councillor Claire Strong;

Members commented that consideration should be given to opening the outdoor pools earlier in the season and that there would be value in considering the views on YouTube compared with public attendance at meetings in order to gauge public engagement with virtual meetings.

Councillor Ian Albert, Executive Member for Finance and IT advised that, from a financial point of view, opening of the outdoor pools was under consideration.

The Committee, Member and Scrutiny Manager advised that her team was undertaking some research regarding the comparison of public attendance at meeting against views of YouTube recordings of meetings.

**RESOLVED:**

- (1) That the Controls, Risk and Performance Manager be requested to liaise with the Committee, Member and Scrutiny Manager in order to include the number of views of Council meetings on YouTube in the next performance target report.
- (2) That the Leader of the Council be requested to refer the possibility of re-opening the outdoor pools earlier in 2021 to Leisure Services, in order to maximise the potential number of visitors to leisure facilities and provide this service to the community which had been unavailable in 2020.

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**REASON FOR DECISION:** To ensure that Performance Monitoring is effective and reflects the current national situation.

*NB: The report considered by Overview and Scrutiny Committee at the meeting held on 19 January 2021 can be viewed here:*

<https://democracy.north-herts.gov.uk/ieListDocuments.aspx?CId=134&MId=2480&Ver=4>