Q1 2022-23

Overview of statistics for the Hertfordshire CCTV Partnership Control Room Operations

For the Members of the Partnership

Stevenage, North Herts, East Herts and Hertsmere Councils

HERTFORDSHIRE CCTV PARTNERSHIP

CCTV Incident Categories

All Reported CCTV Incidents are given a Category

Each Category can be used on its own, however some categories have Subcategories to differentiate between certain areas that may need to be reported on separately

In the next slide shows all the Categories and their subsequent Subcategories that are associated with them

Category	Subcategory
Abduction	
Alarm Activation	
	Intruder Alarm
	Personal Attack
	Monitored site
Anti Social Behaviour	
	Drunken Behaviour
	Public Order
	Affray
	Begging
	Indecency
	Littering
	Nuisance
	Disorder
Arson/Fire	
Assault	
	Rape
	Sexual Assault
	ABH
	GBH
	Robbery
Bomb Threat/Suspect Package	

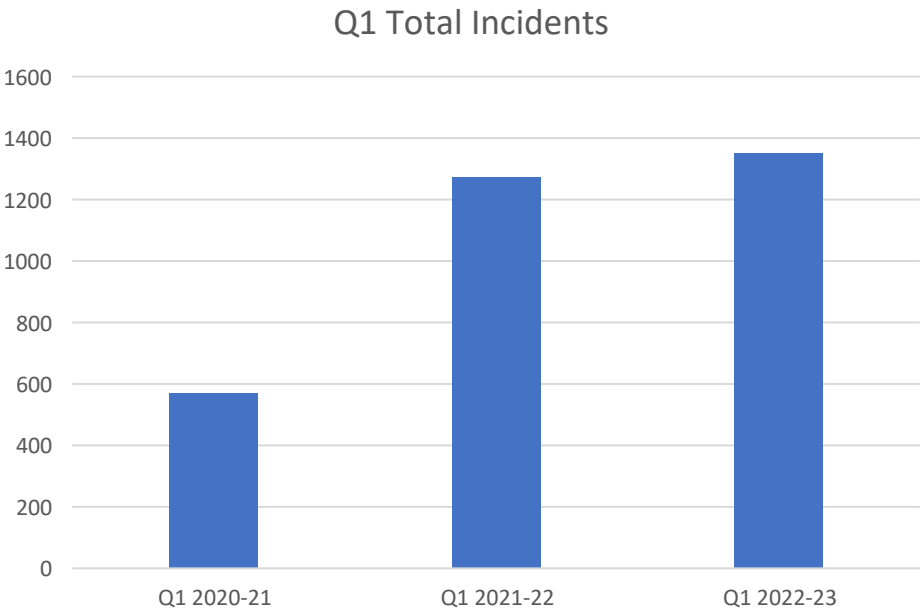| Category	Subcategory
Breach	
	Bail
	Court Order
	Curfew
	CPN
	CBO
Burglary	
	Ram Raid
Concern for Welfare	
	Missing Persons
	Injury
	Mental Health
COVID19 Related	
Criminal Damage	
Deceased	
	Murder
	Sudden Death
	Suicide
Deception/Fraud	
	Banking Protocol
	Extortion
Domestic	
	Assault
	Anti-social
Drug Related	

Category	Subcategory
Emergency Incident	
	East Herts Emergency Plan
Environmental	
	Flooding
	Damage
Fly Tipping	
Hate Crime	
	Race Related
Immigration	
Lone Worker	
	East Herts Lone Worker
Other	
Police Request	
	Operation
	RIPA
	False/abandoned 999
	Warrant or wanted
Post Event Viewing	
	Download for Police
	Download for Authority
	Public Viewing Request
Suspicious Activity	

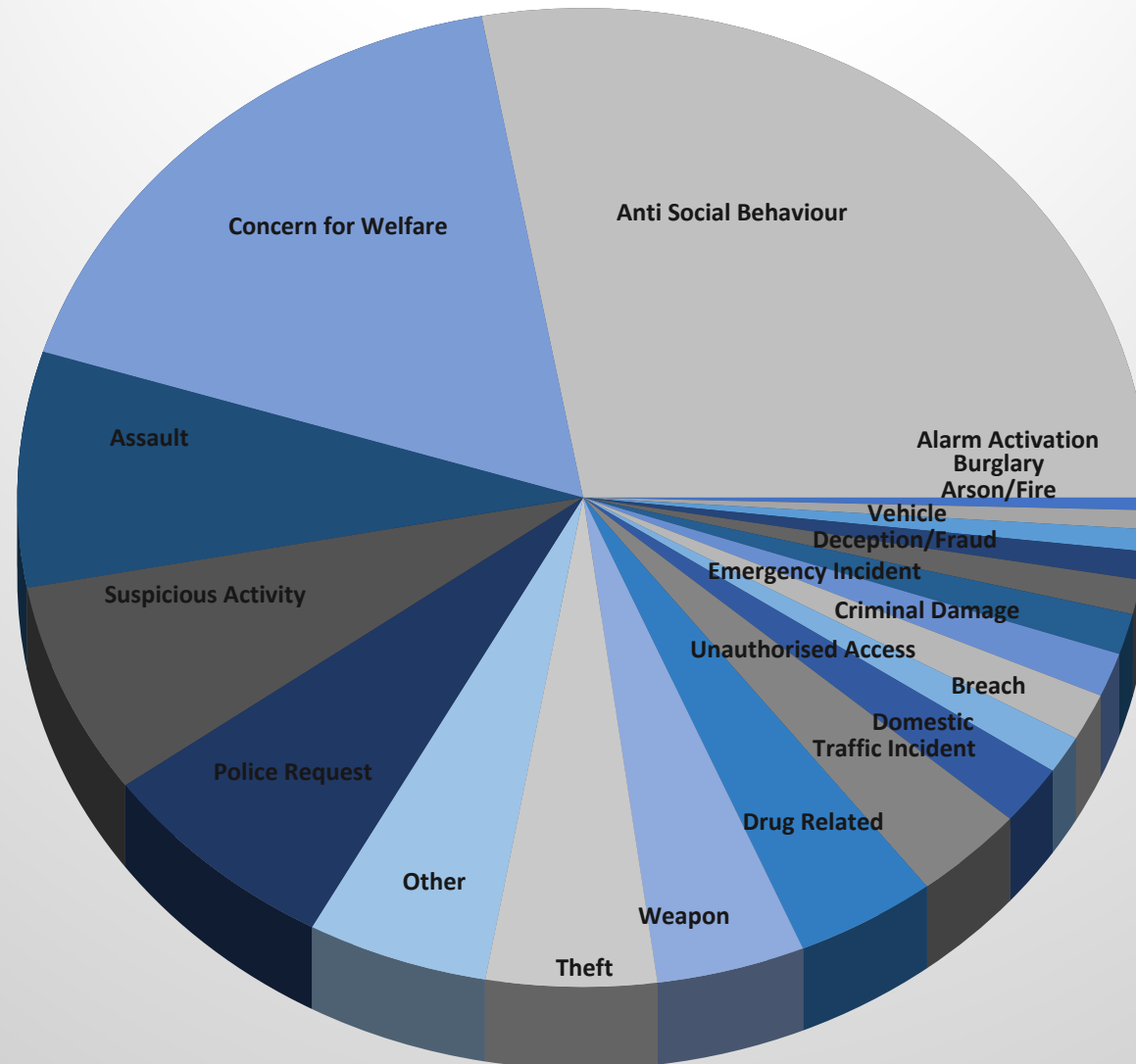| Category	Subcategory
Theft	
	Handing Stolen Property
	Shoplifting
	Purse Dipping
Traffic Incident	
	RTC
	Broken Down Vehicle
Unauthorised Access (Trespass)	
Vehicle	
	Stolen
	Theft From
	Damage
	DUI
	ANPR activation
	No Insurance
Weapon	
	Firearms
	Knife
	Bat/Bar

Control Room Total Incident Data

The CCTV Control Room recorded 1351 Incidents in Q1 2022-23 Relating to CCTV

This was an increase from 1273 incidents in Q1 2021-22 and an increase from 569 the year before
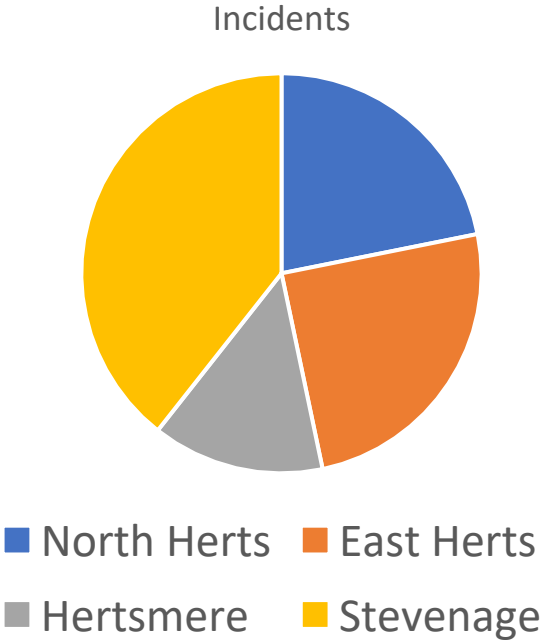
Q1 Total Incidents

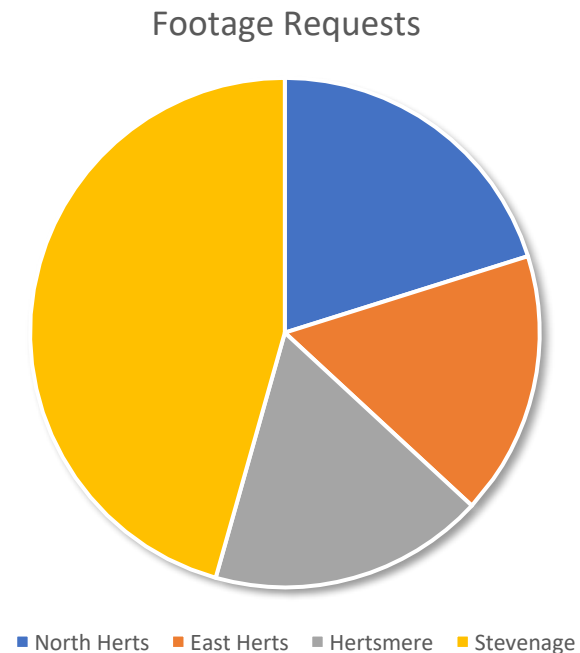| Q1 2020-21	Q1 2021-22	Q1 2022-23
569	1273	1351

Incident Category Split all Partners

Incident Statistics By Partner

Incidents

Partner	Incidents
North Herts	212
East Herts	241
Hertsmere	135
Stevenage	382

Footage Request Data

The CCTV Control Room recorded a total of 263 footage requests for the CCTV Partners cameras in Q1 2022-23

Footage Requests

- North Herts
- East Herts
- Hertsmere
- Stevenage

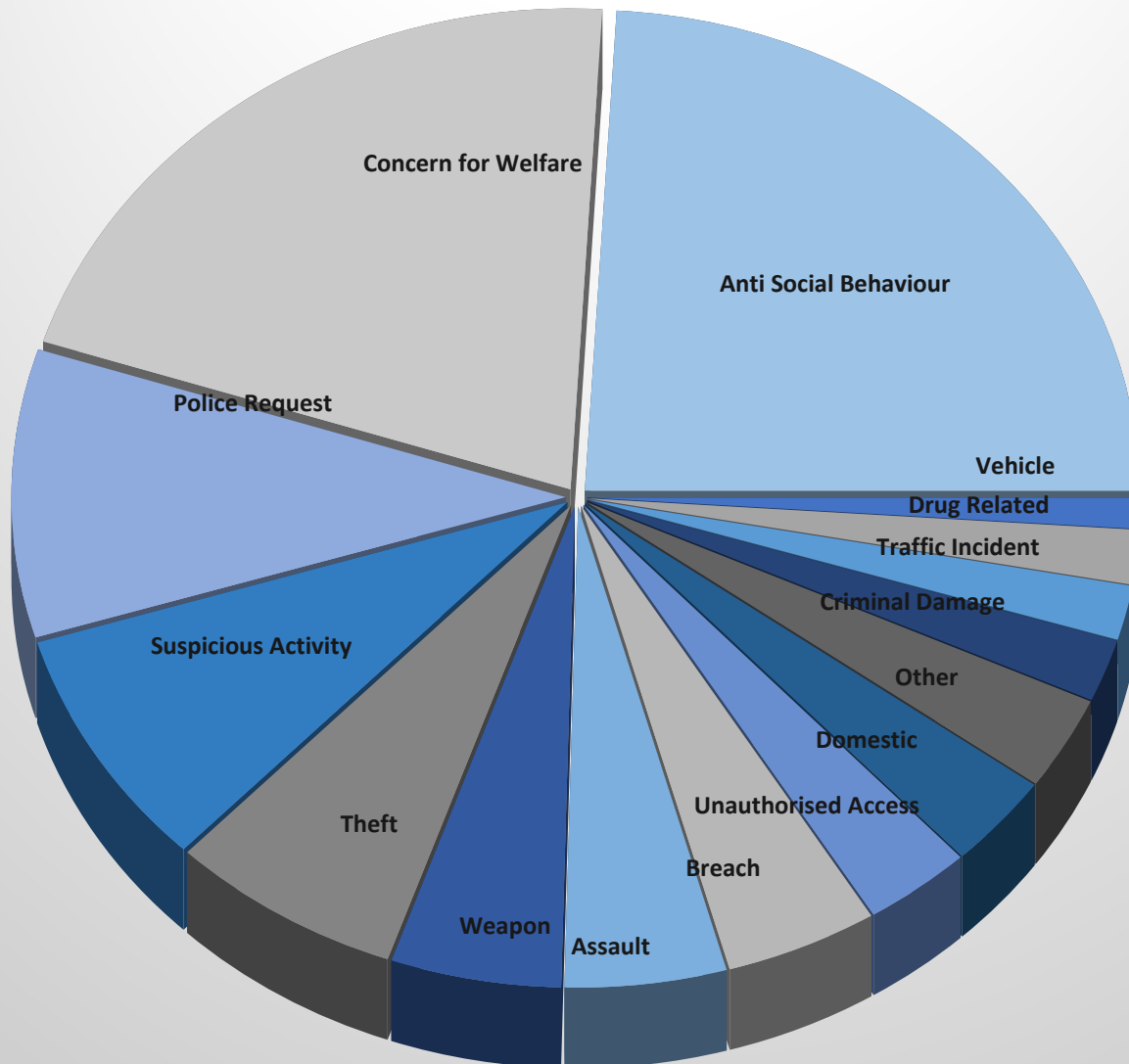| Partner	Footage Requests
North Herts	53
East Herts	44
Hertsmere	46
Stevenage	120

Stevenage Incidents

All Stats relate to incidents in Stevenage including

- Town Centre
- Neighbourhood Centres
- Old Town
- Residential Blocks

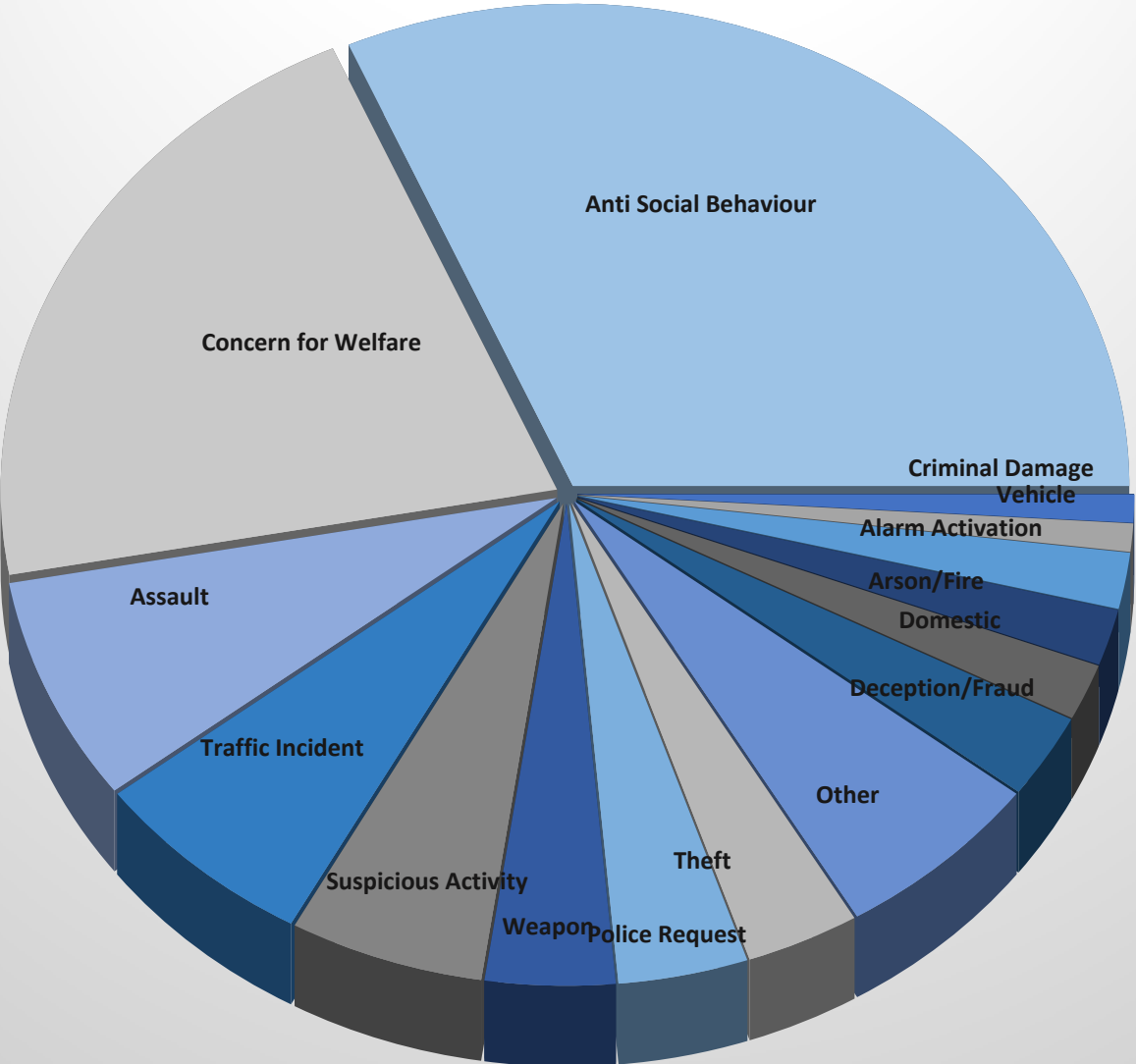| Category	Count
Vehicle	4
Drug Related	7
Traffic Incident	7
Criminal Damage	8
Other	12
Domestic	12
Unauthorised Access	12
Breach	17
Assault	18
Weapon	19
Theft	26
Suspicious Activity	31
Police Request	37
Concern for Welfare	80
Anti Social Behaviour	92

Stevenage Incidents Q1 2022-23

North Herts Incidents

All Stats relate to incidents in the towns of

- Hitchin
- Letchworth
- Baldock
- Royston
- Knebworth

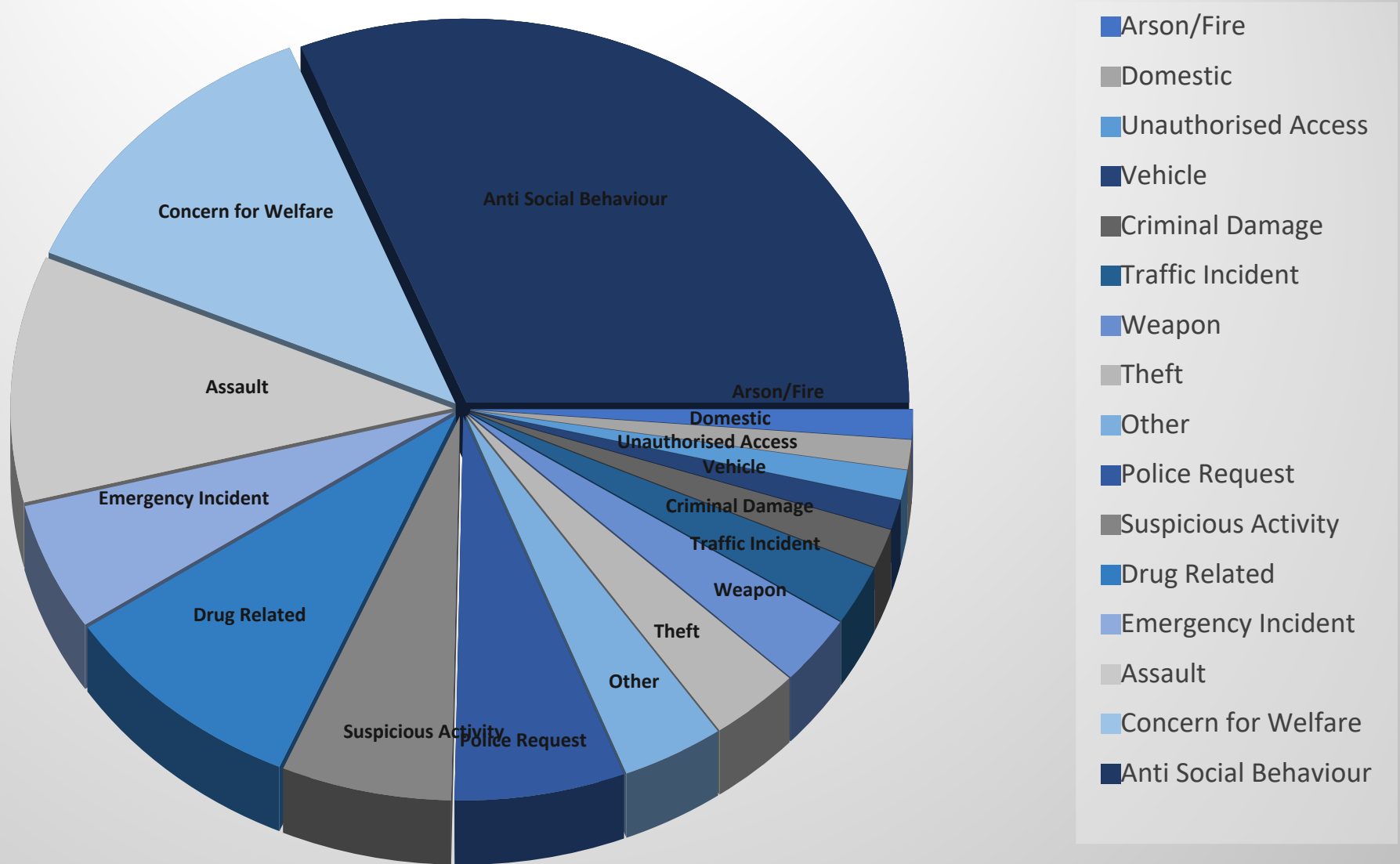| Category	Count
Criminal Damage	2
Vehicle	2
Alarm Activation	4
Arson/Fire	4
Domestic	4
Deception/Fraud	6
Other	13
Theft	7
Police Request	8
Weapon	8
Suspicious Activity	12
Traffic Incident	14
Assault	16
Concern for Welfare	45
Anti Social Behaviour	67

North Herts Incidents Q1 2022-23

East Herts Incidents

All Stats relate to incidents in the towns of

- Hertford
- Ware
- Bishops Stortford
- Stanstead Abbots

Category	Count
Arson/Fire	3
Domestic	3
Unauthorised Access	3
Vehicle	3
Criminal Damage	4
Traffic Incident	6
Weapon	7
Theft	8
Other	9
Police Request	15
Suspicious Activity	15
Drug Related	22
Emergency Incident	13
Assault	25
Concern for Welfare	30
Anti Social Behaviour	75

East Herts Incidents Q1 2022-23

Legend:
- Arson/Fire
- Domestic
- Unauthorised Access
- Vehicle
- Criminal Damage
- Traffic Incident
- Weapon
- Theft
- Other
- Police Request
- Suspicious Activity
- Drug Related
- Emergency Incident
- Assault
- Concern for Welfare
- Anti Social Behaviour

Pie chart labels: Anti Social Behaviour, Concern for Welfare, Assault, Emergency Incident, Drug Related, Suspicious Activity, Police Request, Other, Theft, Weapon, Traffic Incident, Criminal Damage, Vehicle, Unauthorised Access, Domestic, Arson/Fire
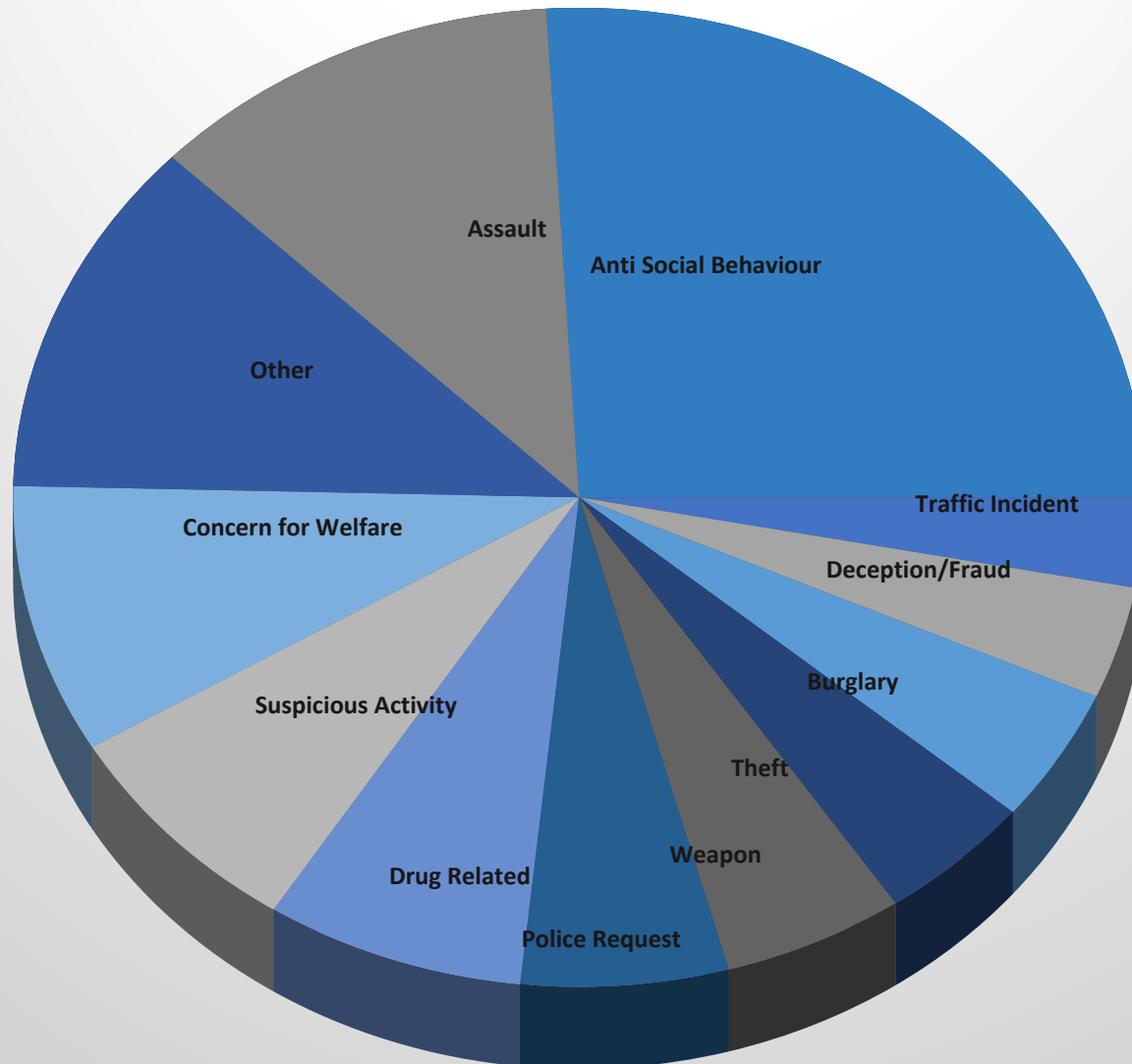
Hertsmere Incidents

All Stats relate to incidents in the towns of

- Borehamwood
- Bushey
- Potters Bar

Category	Count
Traffic Incident	4
Deception/Fraud	5
Burglary	6
Theft	6
Weapon	7
Police Request	8
Drug Related	10
Suspicious Activity	10
Concern for Welfare	12
Other	16
Assault	16
Anti Social Behaviour	35

Hertsmere Incidents Q1 2022-23

Call Sources

The CCTV Control Room incidents come from a number of different sources as explained in this slide

Controller: the CCTV Controller has monitored this incident pro-actively

Police Airwaves: A call via the Police Airwaves Radio to the control room

Police Control: The Police Control Room Operator has called the CCTV Control Room via the telephone

Town Link: A call from a member of the Town Link or Pub Link Radio Scheme in the respective town.

Partnership Incidents by Call Source

Source	Count
Controller	201
Police Airwaves	499
Police Control	139
Town Link	116

Incidents by Call Source

21%
12%
15%
52%

Controller   Police Airwaves   Police Control   Town Link