



Date: 26.07.2022

**Refuse Collection Management Statement for 'The Lord Lister Hotel 1 Park Street,
Hitchin SG4 9AH**

The installation of the gate will not affect the refuse collection. The Site has refuse service from two providers: North Herts and Commercial provider Biffa. One of the North Herts bins will remain the same distance from the road as it is now, and the second North Herts bin will be approx. 2 meters further away. The Biffa bin will be located next to the second North Herts bin, approx. 10 meters away from its location currently.

The refuse truck has never been able to enter the site (even when it was operating as a hotel) as is too big to drive up the driveway. The refuse truck has always stopped outside the premises and the refuse collectors walk on site, through the coach entrance/under pass to the bins and bring them out to the truck (this is the way the refuse collection has always been done), the location of the of the bins has never affected the refuse workers ability to remove the waste from property and they have never refused to do so. As part of the Sui Generis use, this will continue to be the way it is collected and so there is no material change to refuse collection. The refuse collection companies namely North Herts Council and Biffa will be supplied with a fob/code (fob or code access is yet to be determined) that allows them access on to the property 24/7.

If for any reason they do not have access to their fob/code provided to them upon installation of a gate, the property is staffed 24/7 and they will allow access to the refuse collectors for the purposes of emptying the bins.

Biffa have confirmed they are happy with these arrangements including the location of their bins and confirmed this in an email dated 21.7.22.

Hannah Ruocco
Property and Maintenance Manager