

Staff Consultation Forum Meeting

01/05/2024

Present: Anthony Roche (**AR**), Ian Couper (**IC**), Rebecca Webb (**RW**), Claire Bernard (**CB**), Christina Corr (**CC**), Dee Levett (**DL**) Harrison Mcleod (**HM**) Drew Betts (**DB**) Mark Robinson (**MR**)

Circulation: Global

Chair for Meeting: Drew Betts (**DB**)

1. Apologies

Louis Franklin (LF)

2. Matters Arising from Previous Meeting

No Matter arising from previous meeting.

3. NHC Update

AVC Wise have changed their name to My Money Matters, an article explaining the changes was published in Insight linked below.

[https://northhertsgovuk.sharepoint.com/sites/News/SitePages/Shared-Cost-AVC\)-scheme-providers%2C-formally-AVC-Wise-have-rebranded-to-My-Money-Matters.aspx](https://northhertsgovuk.sharepoint.com/sites/News/SitePages/Shared-Cost-AVC)-scheme-providers%2C-formally-AVC-Wise-have-rebranded-to-My-Money-Matters.aspx)

The next personal development morning is on Friday 10th May, a global email with details will follow. Inclusion group met last week and discussed neurodiversity in the workplace.

Everyone is welcome at Inclusion Group, so please keep an eye out for the next meeting date.

Thank you to everyone who took part in the staff survey, we had 228 responses. The working group has met to discuss the headline results and there is more work ongoing to analyse the data.

There has been some helpful feedback, some positive responses and some areas that need further review. More details to follow.

Following the recommendation from Inclusion Group, leadership team have attended training on microaggressions and further information on this will follow.

Elections will take place tomorrow (2/5/24) – a big thank you to everyone who is helping.

4. Employee Queries

No employee queries.

5. IT Update and Queries

ICT drop in sessions - the last one was last week with 25 attendees. We have received positive feedback and are looking for opinions on what staff want to learn about in these drop ins - any suggestions are welcome.

There is an email filter change phasing in from 10th May. It's being phased in gradually so we will find a balance on email getting through and being held. Article about email filter coming out so please take a look at it .

Q I have also heard positive feedback about ict drop ins, can you cover PDFs, there is a lack of confidence in this area.

A That's a good idea to look at PDF

Q When are we rolling out windows 11?

A New councillors will get it as default. We will then begin rolling out to all other councillors and also roll out for staff will start over the next couple of weeks.

Q Reason for asking is that it feels different, more than expected, things are in different places so we might need to think about support for these issues.

A We have already put together some videos for these issues and we are planning for specific Windows 11 drop-in sessions, we are looking for feedback from the first wave of testers about any other issues cropping up.

6. Building Services & Facilities Update

Nothing to update on

7. Green Update

Nothing to update on

8. Ideas/Suggestions

None.

9. AOB

No other business

Chair for next meeting – Drew Betts

Have something to say?



If you have an issue that you think should be brought to the attention of the SCF, please contact any SCF representative via phone, email or in person. They will raise your issue at the next meeting. You will not be identified unless you want to be.

Issues relating to property e.g., broken lift, non-flushing toilets, etc. must always be reported to Property Services in the first instance: propertyservices@north-herts.gov.uk

Alternatively, you can send any issues to the SCF inbox - SCF@north-herts.gov.uk

Representatives (and phone extension):

Christina Corr #4325 - Senior Technical Officer Revenues and Benefits

Claire Bernard #4323 - MSU Admin Support Officer

Andrew Betts #4282 - Contracts Officer Waste Management based at Buntingford

Louis Franklin #4262 – Admin Support Officer

Tiranan Straughan #4842 – Housing Policy Officer