

# Q3 2024-25



**HERTFORDSHIRE**  
**CCTV**  
PARTNERSHIP

Overview of statistics for the  
Hertfordshire CCTV Partnership  
Control Room Operations  
For the Members of the Partnership  
Stevenage, North Herts, East Herts  
and Hertsmere Councils



All Reported CCTV Incidents are given a Category

Each Category can be used on its own, however some categories have Subcategories to differentiate between certain areas that may need to be reported on separately

In the next slide shows all the Categories and their subsequent Subcategories that are associated with them

Category	Subcategory
Abduction	
Alarm Activation	
	Intruder Alarm
	Personal Attack
	Monitored site
Anti Social Behaviour	
	Drunken Behaviour
	Public Order
	Affray
	Begging
	Indecency
	Littering
	Nuisance
	Disorder
Arson/Fire	
Assault	
	Rape
	Sexual Assault
	ABH
	GBH
	Robbery
Bomb Threat/Suspect Package	

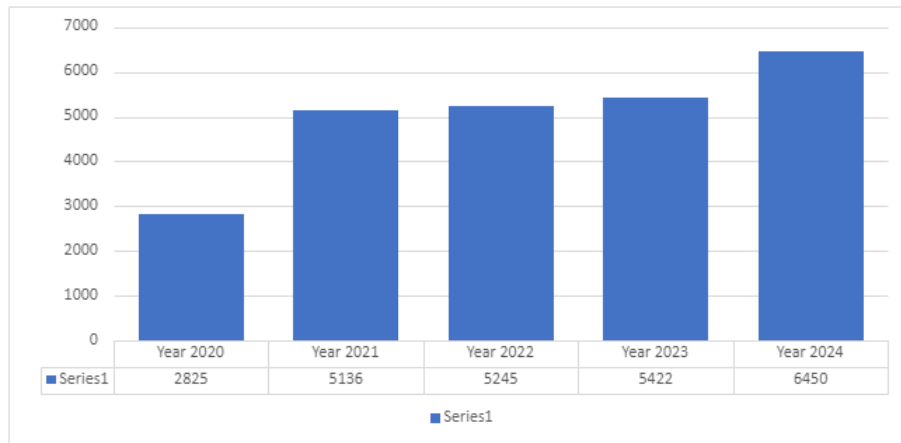
Category	Subcategory
Breach	
	Bail
	Court Order
	Curfew
	CPN
	CBO
Burglary	
	Ram Raid
Concern for Welfare	
	Missing Persons
	Injury
	Mental Health
COVID19 Related	
Criminal Damage	
Deceased	
	Murder
	Sudden Death
	Suicide
Deception/Fraud	
	Banking Protocol
	Extortion
Domestic	
	Assault
	Anti-social
Drug Related	

Category	Subcategory
Emergency Incident	
	East Herts Emergency Plan
Environmental	
	Flooding
	Damage
Fly Tipping	
Hate Crime	
	Race Related
Immigration	
Lone Worker	
	East Herts Lone Worker
Other	
Police Request	
	Operation
	RIPA
	False/abandoned 999
	Warrant or wanted
Post Event Viewing	
	Download for Police
	Download for Authority
	Public Viewing Request
Suspicious Activity	

Category	Subcategory
Theft	
	Handing Stolen Property
	Shoplifting
	Purse Dipping
Traffic Incident	
	RTC
	Broken Down Vehicle
Unauthorised Access (Trespass)	
Vehicle	
	Stolen
	Theft From
	Damage
	DUI
	ANPR activation
	No Insurance
Weapon	
	Firearms
	Knife
	Bat/Bar

# Control Room Total Incident Data 2024

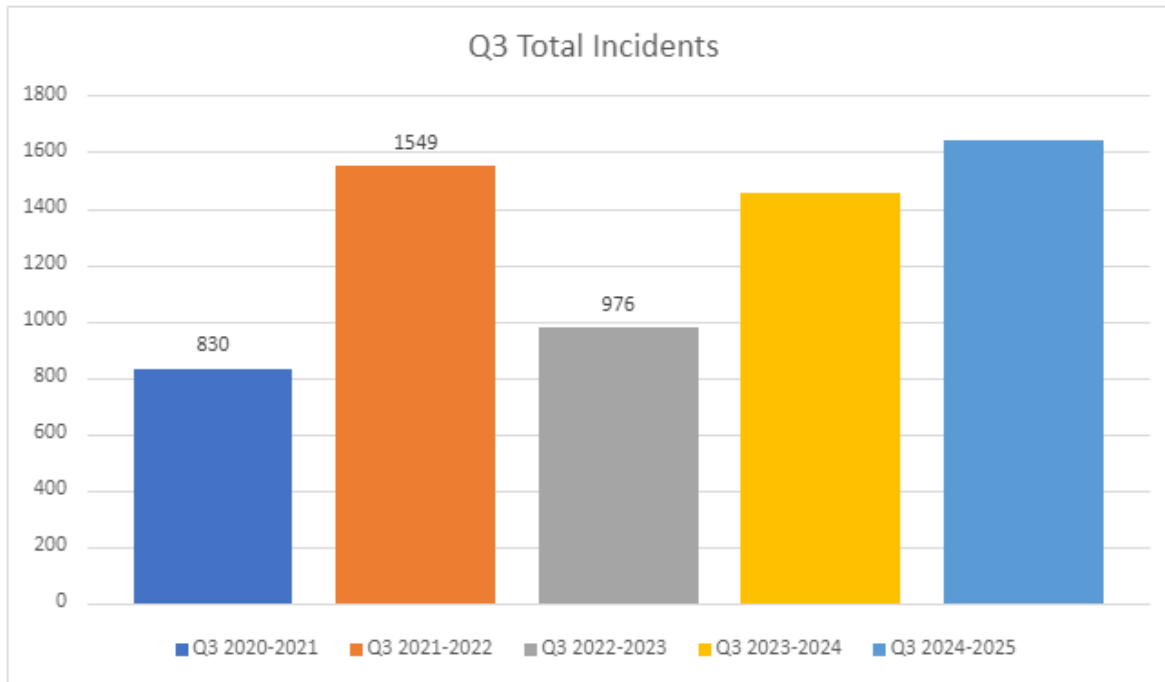
- The CCTV Control Room Recorded 6450 incidents in the year 2024
- This was an increase from 5422 incidents in 2023-24 and an increase from 5245 the year before



Month	Year 2020	Year 2021	Year 2022	Year 2023	Year 2024
January	0	228	665	384	549
February	137	282	450	455	476
March	297	408	496	492	591
April	165	395	401	455	498
May	213	418	464	383	533
June	191	460	486	451	520
July	348	481	367	449	600
August	360	447	352	453	538
September	284	468	588	448	503
October	290	588	394	407	599
November	263	530	262	494	534
December	277	431	320	551	509
	<b>Year 2020</b>	<b>Year 2021</b>	<b>Year 2022</b>	<b>Year 2023</b>	<b>Year 2024</b>
<b>TOTAL</b>	2825	5136	5245	5422	6450

# Control Room Total Incident Data Q3 2024-25

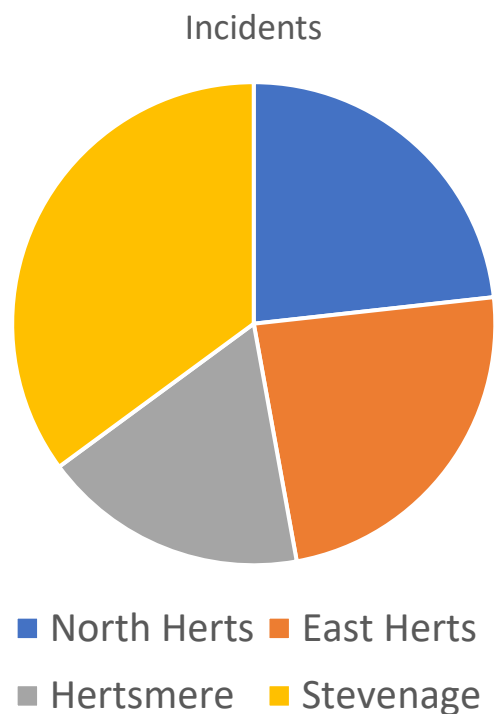
- The CCTV Control Room recorded 1642 Incidents in Q3 2024-25 Relating to CCTV
- This was an increase from 1452 incidents in Q3 2023-24 and an increase from 1307 the year before



Q3 2020-2021	Q3 2021-2022	Q3 2022-2023	Q3 2023-2024	Q3 2024-2025
830	1549	976	1452	1642

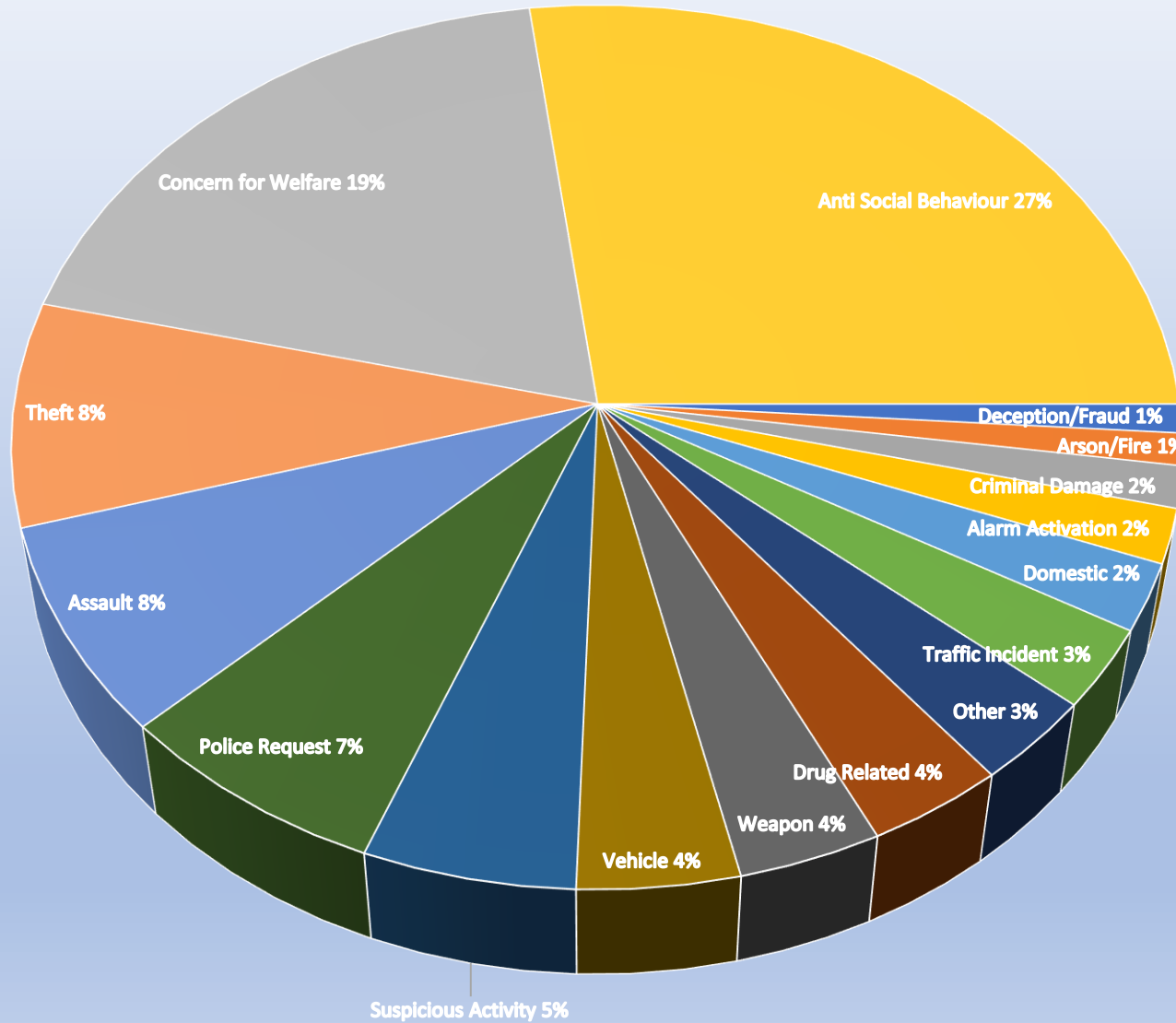
# Incident Statistics By Partner

## Q3 2024-2025



Partner	Incidents
North Herts	212
East Herts	218
Hertsmere	162
Stevenage	320

# Incident Category Split All Partners Q3 2024 - 2025

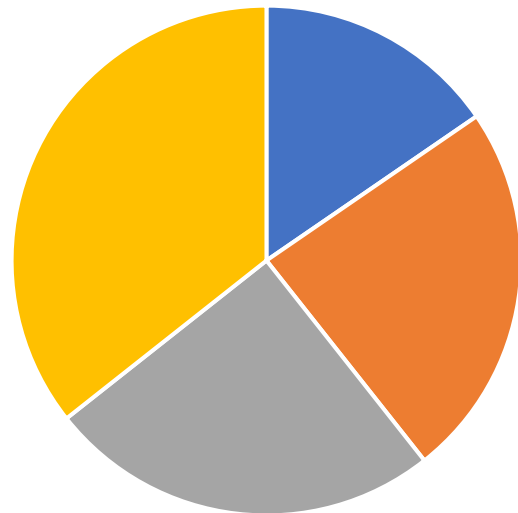


- Deception/Fraud
- Arson/Fire
- Criminal Damage
- Alarm Activation
- Domestic
- Traffic Incident
- Other
- Drug Related
- Weapon
- Vehicle
- Suspicious Activity
- Police Request
- Assault
- Theft
- Concern for Welfare
- Anti Social Behaviour

# Footage Request Data

- The CCTV Control Room recorded a total of 376 footage requests for the CCTV Partners cameras in Quarter 3 of 2024-25

Footage Requests



■ North Herts ■ East Herts  
■ Hertsmere ■ Stevenage

Partner	Footage Requests
North Herts	58
East Herts	90
Hertsmere	94
Stevenage	134

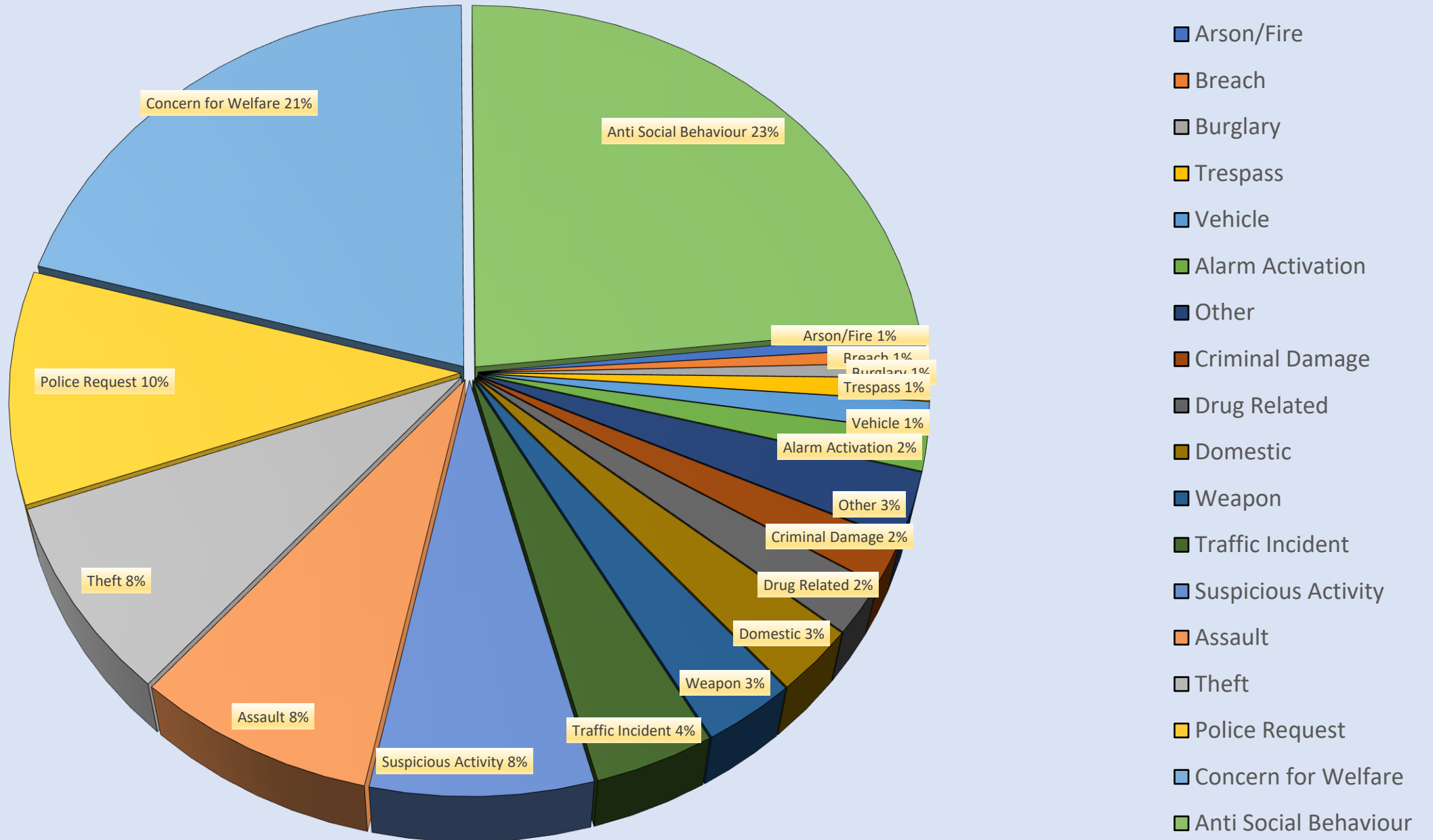


# Stevenage Incidents Q3 2024-2025

- **All Stats relate to incidents in Stevenage including**
  - Town Centre
  - Neighbourhood Centres
  - Old Town
  - Residential Blocks

Category Name	No. of Incidents
Arson/Fire	2
Breach	2
Burglary	2
Trespass	3
Vehicle	4
Alarm Activation	5
Other	9
Criminal Damage	6
Drug Related	7
Domestic	9
Weapon	10
Traffic Incident	13
Suspicious Activity	24
Assault	26
Theft	26
Police Request	31
Concern for Welfare	66
Anti Social Behaviour	75

### Stevenage Incident Categories Q3 2024-2025

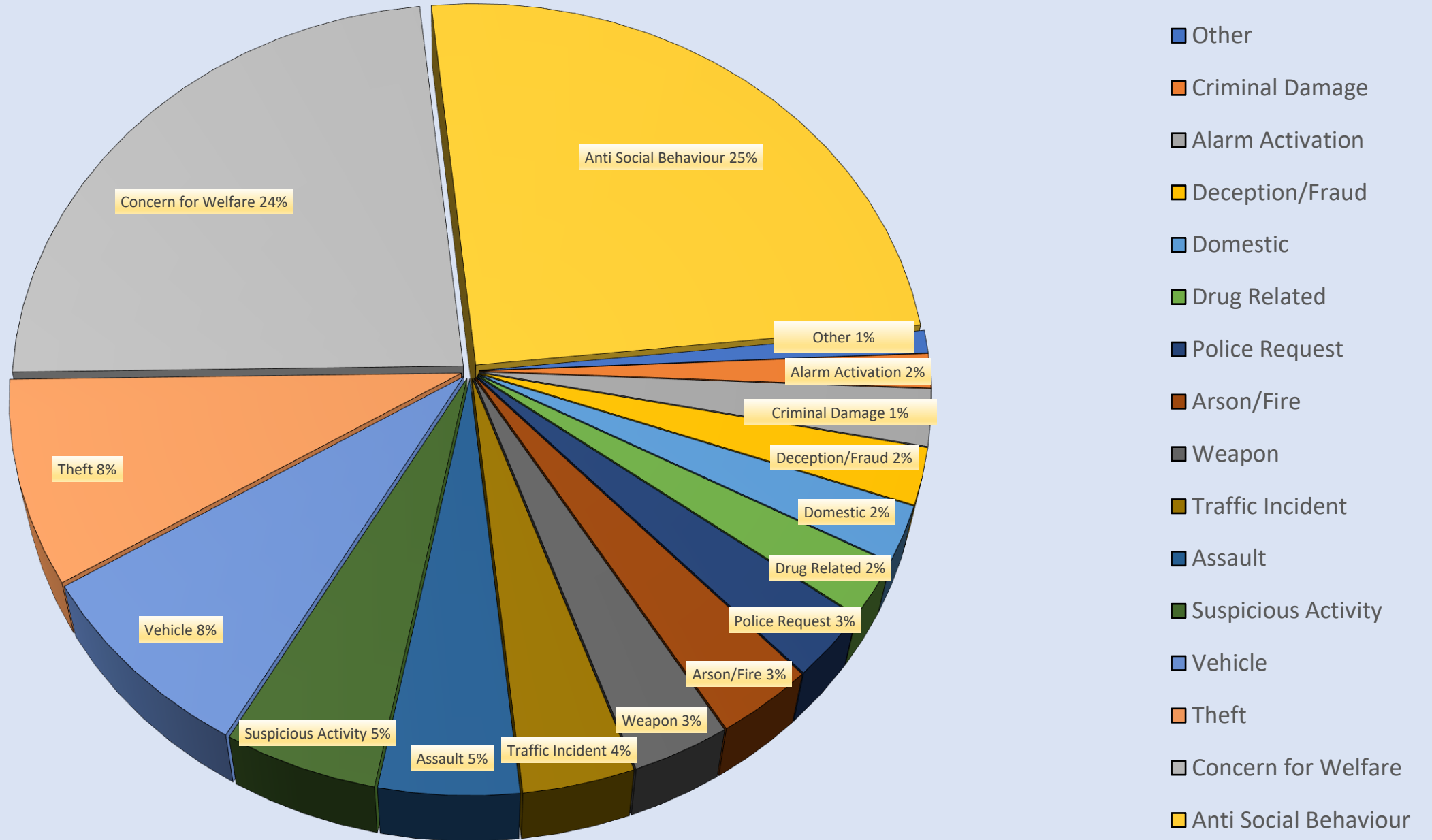


# North Herts Incidents Q3 2024-2025

- **All Stats relate to incidents in the towns of:**
- Hitchin
- Letchworth
- Baldock
- Royston
- Knebworth

Category Name	No. of Incidents
Other	2
Criminal Damage	3
Alarm Activation	5
Deception/Fraud	5
Domestic	5
Drug Related	5
Police Request	6
Arson/Fire	7
Weapon	7
Traffic Incident	8
Assault	10
Suspicious Activity	11
Vehicle	17
Theft	18
Concern for Welfare	50
Anti Social Behaviour	53

# North Herts Incident Categories Q3 2024-2025

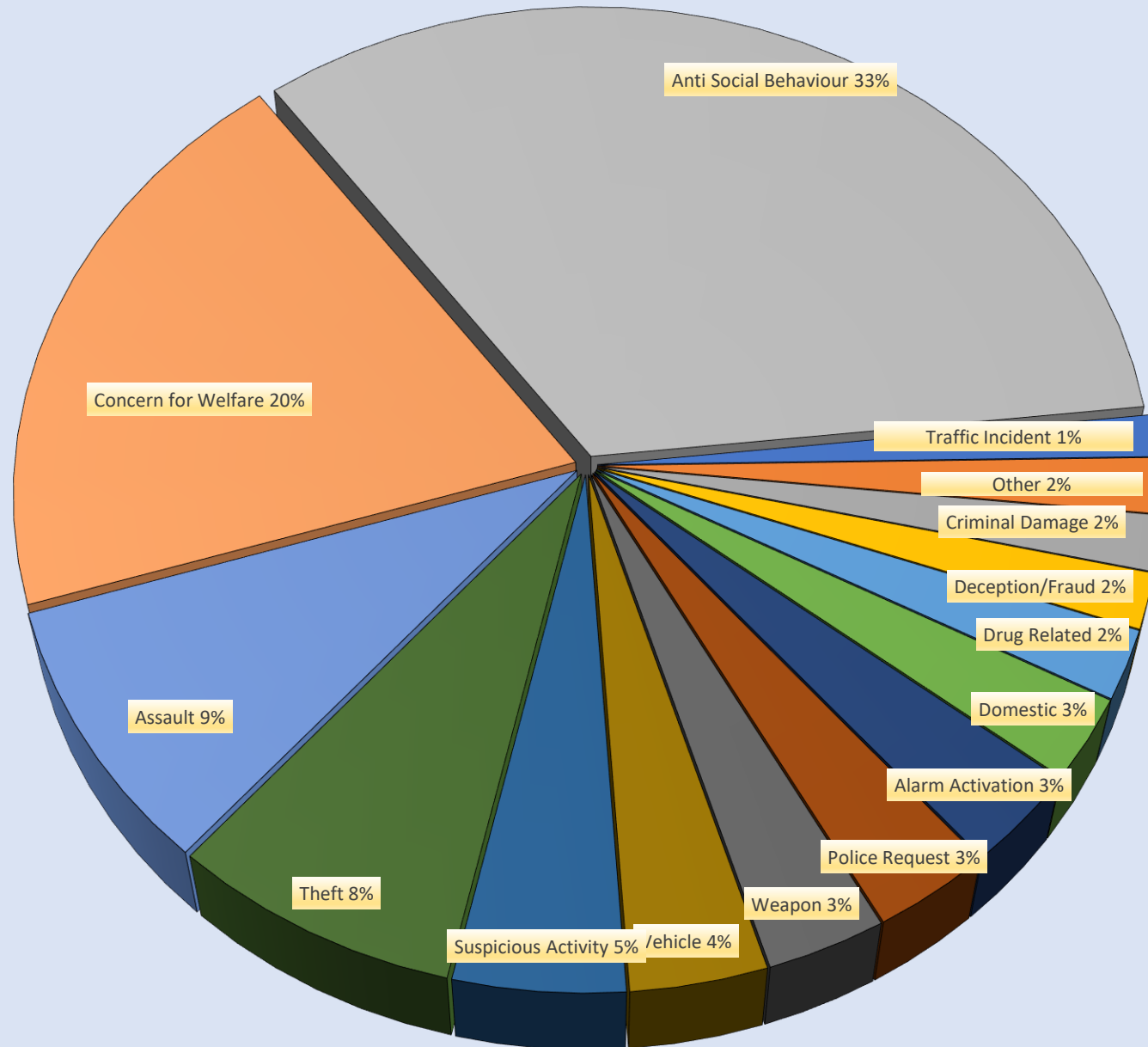


# East Herts Incidents Q3 2024-2025

- **All Stats relate to incidents in the towns of:**
- Hertford
- Ware
- Bishops Stortford
- Stanstead Abbots

Category Name	No. of Incidents
Traffic Incident	3
Other	4
Criminal Damage	4
Deception/Fraud	4
Drug Related	5
Domestic	6
Alarm Activation	7
Police Request	7
Weapon	7
Vehicle	8
Suspicious Activity	10
Theft	17
Assault	19
Concern for Welfare	42
Anti Social Behaviour	72

### East Herts Incident Categories Q3 2024-2025



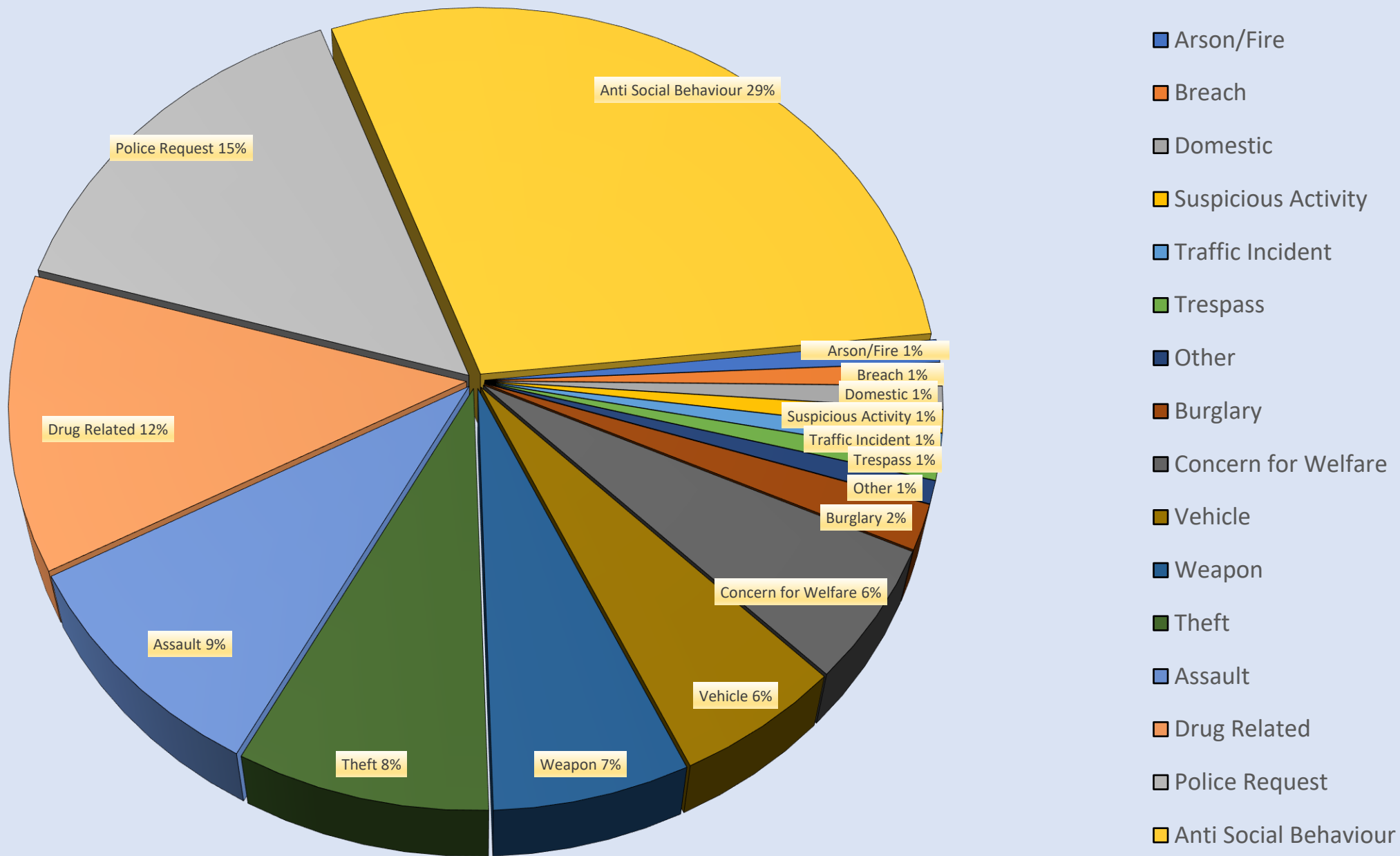
- Traffic Incident
- Other
- Criminal Damage
- Deception/Fraud
- Drug Related
- Domestic
- Alarm Activation
- Police Request
- Weapon
- Vehicle
- Suspicious Activity
- Theft
- Assault
- Concern for Welfare
- Anti Social Behaviour

# Hertsmere Incidents Q3 2024-2025

- **All Stats relate to incidents in the towns of:**
  - Borehamwood
  - Bushey
  - Potters Bar

Category Name	No. of Incidents
Arson/Fire	1
Breach	1
Domestic	1
Suspicious Activity	1
Traffic Incident	1
Trespass	1
Other	1
Burglary	2
Concern for Welfare	6
Vehicle	6
Weapon	7
Theft	9
Assault	10
Drug Related	13
Police Request	16
Anti Social Behaviour	31

### Hertsmere Incident Categories Q3 2024-2025





# Call Sources

The CCTV Control Room incidents come from a number of different sources as explained in this slide

**Controller:** the CCTV Controller has monitored this incident pro-actively

**Police Airwaves:** A call via the Police Airwaves Radio to the control room

**Police Control:** The Police Control Room Operator has called the CCTV Control Room via the telephone

**Town Link:** A call from a member of the Town Link or Pub Link Radio Scheme in the respective town.

# Partnership Incidents by Call Source Q3 2024-2025

Source	Count
Controller	155
Police Airwaves	575
Police Control	54
Town Link	127

